

# Universities Pool Council

[www.upc-pool.org.uk](http://www.upc-pool.org.uk)

## UPC Website Feedback Form

The Universities Pool Council (UPC) promotes the sport of pool at Higher Education institutions in the United Kingdom and exists for the benefit of players at this level. As part of this endeavour, the UPC continually seeks to improve itself and the quality of its competitions, and to do this we greatly value the opinion of our competitors.

Please take a few moments to complete this survey form. Completion can be anonymous, however if you do not mind being contacted for further discussion on any aspect, please provide contact details. Your data will not be forwarded to any third party and will be used for UPC internal purposes only.

### PERSONAL DETAILS (NOT COMPULSORY)

Name: .....

University/Team: .....

Telephone Number: .....

Email Address: .....

### EVENT

Which events are you playing in this season?

	Please Tick
Eight-ball (Shield)	
Eight-ball (Championship / Trophy)	
Nine-ball	
Women's Eight-ball	
Student Home Internationals Trials	
Student Home Internationals	

**UPC WEBSITE FEEDBACK**

How often do you visit the UPC website?	Never	As needed	Occasionally	Weekly	Daily	Several times a day
Please tick.						

How easy is the UPC website to navigate?	Excellent	Good	Average	Not Good	Poor
Please tick.					

Is the domain easy to remember?	Yes	No	No opinion
Please tick.			

What makes you visit the UPC website?

Please comment:

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Why don't you visit it more often?

Please comment:

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What would make you visit it more often?

Please comment:

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What content do you visit the most?	Homepage	News	About Us	Roll of honour
	Current Season info	Previews/Draws	Reviews/Results	Rules & Regulations
	Learn a trick shot	Links	The archive (Previous Seasons)	
Please tick more than one if necessary.				

What is your favourite part of the website?

Please comment:

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What content is missing from the UPC website?

Please comment:

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What improvements to the UPC website could you recommend?

Please comment:

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How do you spend money, and what do you purchase, online?  Please tick more than one if necessary.	DVDs/CDs	Event/gig tickets	Train tickets	Other travel tickets
	Pool/snooker equipment	Clothes	Poker/gaming	Holidays
	Toiletries/Cosmetics	IT hardware/software	Other (please state)	

**ANY OTHER COMMENTS OR SUGGESTIONS?**

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**THANK YOU FOR YOUR FEEDBACK**